

Meeting operating norms

- 1) We discuss the facts, not opinions.
- 2) We respect, honor and trust one another.
- 3) What it takes or criteria for a consensus is agreed to.
- 4) We work toward consensus.
- 5) Disagreement is okay – but once we agree, we all support the decision. If agreement cannot be reached, the consensus process is reviewed, especially on how facilitators can help.
- 6) We have one conversation at a time.
- 7) We try to solicit input from every one. Our silence gives consent.
- 8) We focus on issues not the personalities.
- 9) We actively listen and question to understand.
- 10) We do not attack the messenger.